

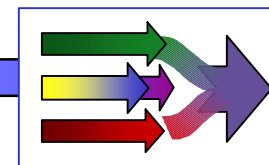
Measuring Performance

Supporting Metrics

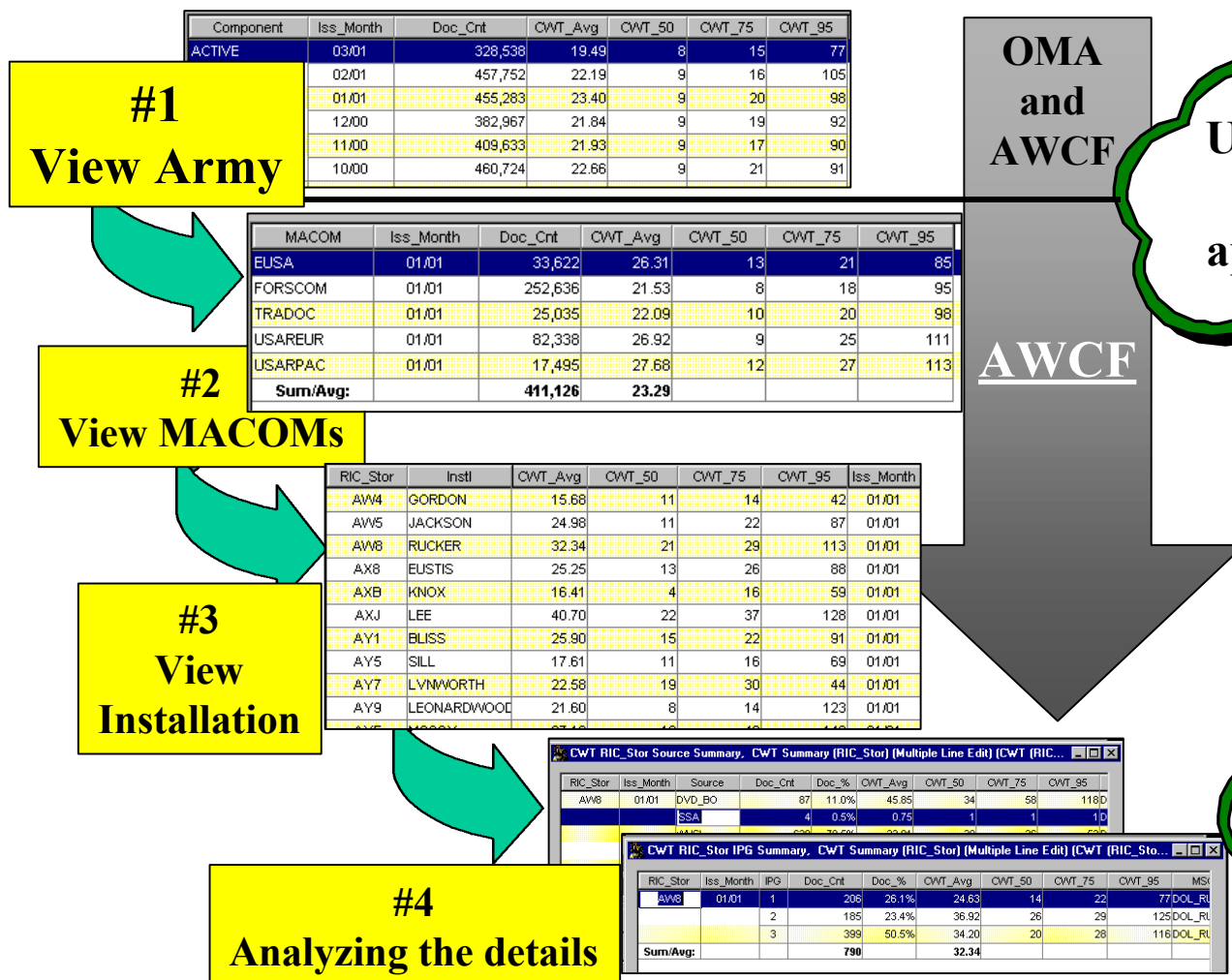
| | |
|------------------------------------|------------------------|
| – CWT | – Demand Satisfaction |
| – Refusals | – Demand Accommodation |
| – Denials | – Fill Rate |
| – Credit Timelines | – Inventory Accuracy |
| – Credit Table Challenge | In Development |
| – NOR | – System Availability |
| – NMM Workload | – Real Time Proc. |
| – Redistribution of Excess | – ABF Tracking |
| – Redistribution Penetration of RO | |

Process

- Collect
- Verify
- Data Analysis
- Validate
 - ⇒ To standard
 - ⇒ To baseline
- Substantiate Trend
- Report Out
- Course Correct



Standardized Trend Analysis Process



OMA
and
AWCF

AWCF

Using CWT as example,
but this methodology
applies to almost all key
indicators

Details for this example
includes CWT segments,
SOS, IPG, Depot
Support, AMI, NAMI
and more...

Sustaining The Transforming Army

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